

During this time, we understand it has been difficult time. We have reopened our branch but with restrictions. We understand that some of these restrictions may be inconvenient for our members. In response to the Covid-19 pandemic, we will be using social distancing and precautionary measures as required by the State of West Virginia and the Mid-Ohio Valley Health Department. Please review the following information prior to visiting one of the branches:

- We are encouraging everyone to continue to use our Drive thru lanes, ATM's and mobile services.
- The wearing of a mask is encouraged but not required.
- Social distancing will be practiced inside the branch. Keep 6 feet apart at all times. Stand on the designated spots in the lobby while waiting in line.
- Loans and Members Service issues will continue to be BY APPOINTMENT ONLY. There will be no waiting inside the branch. When you come for an appointment, please call the 304-485-4066 number when in the parking lot to alert us you are here. We will come out to get you.
- We will be limiting the number of visitors allowed inside a branch at any one time. A maximum of 8 people will be allowed at the teller line. You may be asked to wait outside or in your vehicle.
- Hand sanitizer will be available, and Plexiglas barriers have been installed.
- Sanitation of the branch will be conducted regularly.

We understand that some of these restrictions may be inconvenient. Unfortunately, we have been forced to adapt to a new normal during this pandemic.